



Wolfgang Puck Coffee

www.wpcoffee.com



“For four years Explore Consulting has taken care of us as a NetSuite customer. Though we're not their largest client, they've treated us as if we were. They understand the problems like IT people but think like business people. You don't find that very often.”

— Ryan Stouilil, General Manager
Wolfgang Puck Coffee

Challenges:

- Seattle-based Wolfgang Puck Coffee wholesaler needed to take its business to the next level
- Previous Great Plains software didn't work for the small, nimble company who ships to various food service and hospitality centers, each with their own models and arrangements
- With 1,000+ SKUs and growing, WPC needed powerful inventory management
- Launch of new company products required new NetSuite functionally.

Solution:

- Full NetSuite upgrade was painless and timed perfectly with the new company launch
- NetSuite is powerful yet easy to manage and customize for WP Coffee's 20 employees
- Ability to manage multiple inventory sites increases company productivity
- NetSuite SuitePhone allows executives to access NetSuite in offsite meetings
- NetSuite Solution Provider Explore Consulting, with its large, NetSuite-seasoned staff, have been competent and responsive to WPC's every need for 4-plus years, culminating in the new product launch, taking WPC to the next level.

Results with NetSuite:

- WPC saving significant amount of money and hassle they previously spent on Great Plains
- NetSuite's increased functionality has helped WPC be more productive by managing inventory, pricing, and fulfillment better than ever before
- Customized sales reports, and rebate reports, save time — allowing managers to communicate reports with the click of a button to employees via email
- NetSuite File Cabinet allows WPC's HR department to convert all company hard copies to electronic format — so easy to store, manage and access from anywhere

 Find out more: contact NetSuite, Inc. at 1 877 NETSUITE or visit www.netsuite.com

