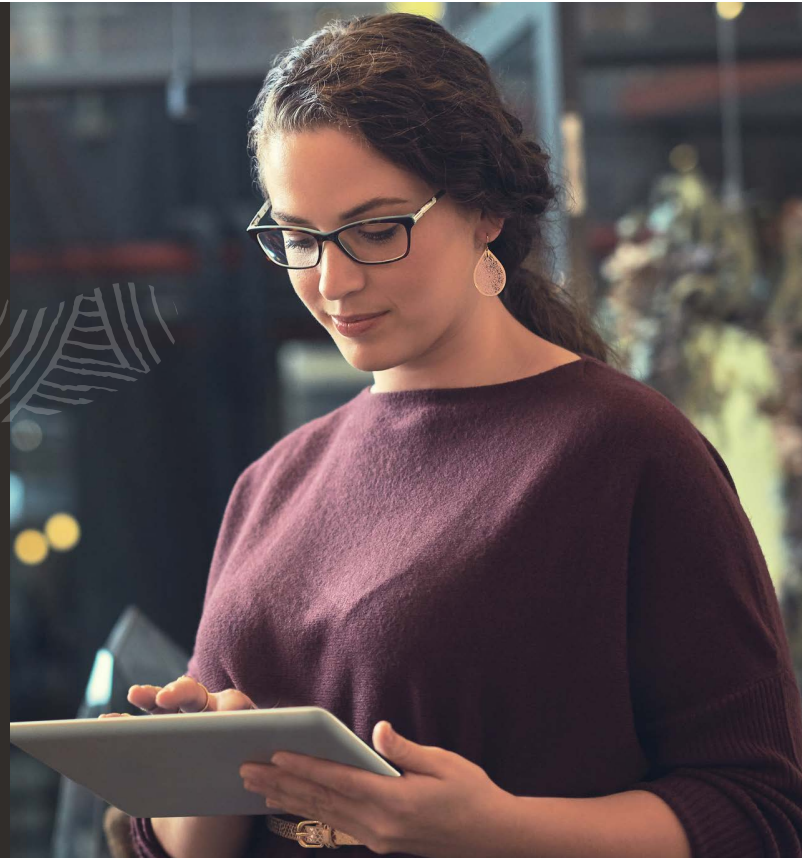




NetSuite Services

Learning Cloud Support Pass for Customers



In today's fast-paced business environment, time is a precious commodity. People need access to answers in real-time at any hour of the day to keep operations at optimal levels. This can be a challenge when maintaining success with an enterprise software system. From the second you go live processes literally change overnight, as does the makeup of your team, and unless you keep users engaged and supported, you miss out on getting the most out of your investment. This can lead to a disruption in your daily operations, impacting business through lost time, missed opportunities for innovation and, ultimately, revenue.

Key Benefits

- Increased self-sufficiency
- Maximized productivity
- Increased goal achievement
- Strengthened long-term ownership

There is an easy answer.

Learning Cloud Support Pass is a subscription-based ongoing training solution that enables you to easily and cost-effectively engage in continuous learning. LCS Pass gives you on-demand access to learning 24 hours a day, 7 days a week. From a wide range of courses that include resources, reference materials and email access to instructors, to hands-on exercises to practice and validate your knowledge—LCS Pass is your key to having the most empowered employees using updated information to drive your success with your NetSuite solution.

LCS Pass is perfect for individuals needing just-in-time training on many areas of the NetSuite application. With Learning Cloud Support, you have online access to learning content anytime, anywhere. You decide what you need, when you need it.

LCS Pass provides a named user with always-available online public courses from the list of [NetSuite's publicly offered courses](#).

Learn in Preparation for Validating Your Expertise

More and more companies are looking for professionals who have validated NetSuite expertise. Companies that use certified professionals see more effective deployments and a greater return on their investment. With the LCS Pass, you can acquire breadth and depth of knowledge from our range of courses at your

Top Five Reasons LCS Pass Helps Businesses

- Anytime, on-demand access to training courses for administrators, technical team, operations, finance team and more.
- Hands-on exercises in specially developed demo accounts increases your proficiency and retention of new skills.
- Instructor support for course questions within one business day.
- Increased self-sufficiency in administering and managing NetSuite.
- Prepare for NetSuite Certification with access to all recommended product courses and Certification preparation course.

convenience. With the all-you-can-consume model of on-demand courses, you can retake topics that you find challenging, and access to training demo accounts gives you a playground for practice activities. All these combined prepare you for moving on to take a certification exam and proving your expertise. While the exams are not included in LCS and there are no “credits” towards certification, these classes help you prepare for the certification process.

For more information, contact your Account Manager or Education Services Advisor at educationadvisor@netsuite.com.